FastPay Payroll Submission

User Guide



Overview

This guide provides instructions on how to submit your payroll detail, census data and Debit ACH payments using FastPay. Click a link from the below list to jump directly to a topic.

Contents

Introduction

FastPay submission methods

Access FastPay

Import payroll

Getting Started

Submitting Payroll Detail

Submitting Data

New Configuration

Existing Configuration

Copy Payroll

Payroll Invoice

Manually key Payroll

Submitting Debit ACH

Payroll History and Maintenance

Payroll Contribution Data

Additional Terms

Introduction

Your process to submit payroll detail has transitioned to our fully digital payroll processing system, **Nationwide FastPay**. FastPay is a web-based solution that lets you quickly and easily submit your payroll contributions, payroll deduction loan repayments, and census data. FastPay also provides you with features to fund payroll contributions via Debit ACH payments.

FastPay submission methods

FastPay offers several submission method options. Before you start using FastPay, review the descriptions below to find the best fit for your needs.

Import payroll

Lets you import your payroll using a comma delimited file (.csv). Start by saving a .csv file with your payroll and census data. Create a reusable configuration based on your file layout. Ideal for plans with a large number of participants.



Copy payroll

Lets you create a new payroll from a previously submitted detail and carry over contribution amounts. You may also make updates to participant information as needed. This is best for plans with minimal changes to deferral amounts each pay period.

Manually key payroll

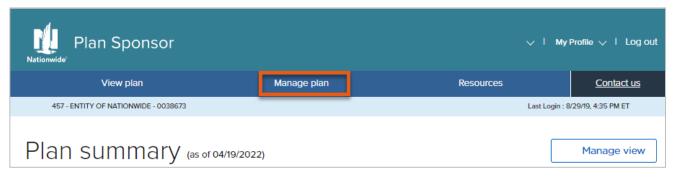
Lets you manually add participants by keying the Social Security Number or name and contribution amounts. Helpful for a payroll with a small number of participants or a one-off submission.

Payroll Invoice

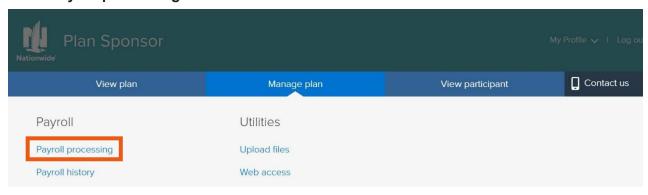
Lets you generate payroll detail with expected contribution amounts that are tied to your payroll calendar. This is best for plans whose participant deferral changes go through Nationwide. To use Payroll Invoice, you must have a payroll calendar established with Nationwide. For assistance setting up a payroll calendar, please contact our Solutions Center at 1-877-496-1630.

Access FastPay

- 1. Access your plan from your plan sponsor website.
- 2. Select Manage plan.

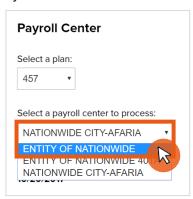


3. Select Payroll processing.

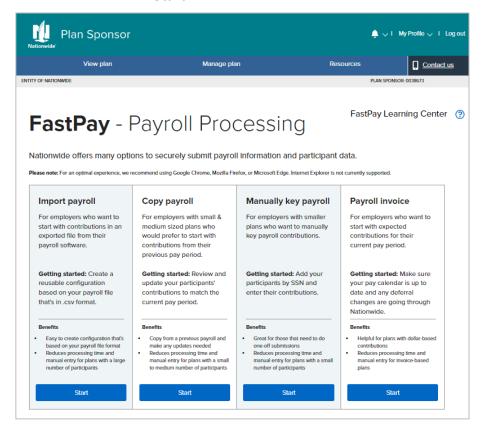




4. If your plan has multiple payroll centers, click the **Select a payroll center to process** field. Select a payroll center.



- 5. Select Begin.
- 6. The Payroll Processing landing page shows the available submission methods. Find the method you wish to use and click **Start.**





Import payroll

Follow these instructions on how to import, configure, validate and submit your payroll detail using Import payroll.

Getting Started

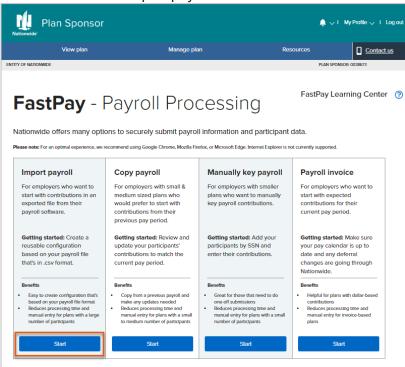
Save file as comma delimited format (.csv) in Microsoft Excel

Before importing your payroll, your data must be saved in a comma delimited format or ".csv" file.

- 1. Select File and then Save As.
- 2. Select the file type field, which displays "Excel Workbook (*.xlsx)" by default.
- 3. Select CSV (Comma delimited) (*.csv).
- Select Save.

Payroll Processing

5. Select Start on the Import payroll tile



Submitting Payroll Detail

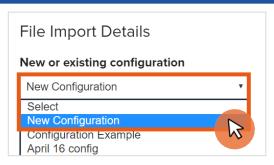
New Configuration

Follow these steps as a first-time user of FastPay or if you need to use a new configuration to import payroll detail. To create a new configuration, import, configure and then validate a new payroll detail.

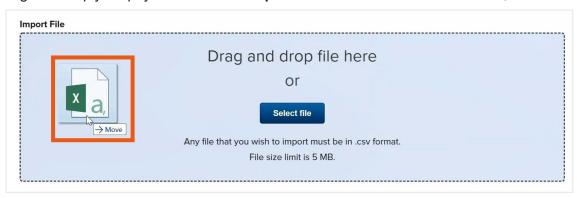
Import a new payroll detail

- 1. Select the **New or existing configuration** field.
- 2. Select New Configuration.





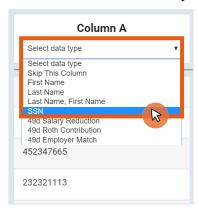
3. Drag and drop your payroll file into the **Import File** section. To browse for a file, click **Select file**.



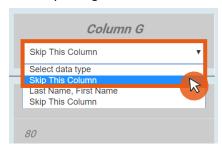
4. Select Next.

Configure a new payroll detail

- 5. Click **Select data type** under each column header.
- 6. Select the best identifier for your data in that column.



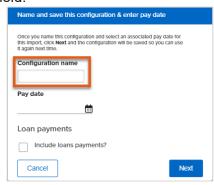
Note: Do you have a column of unnecessary data? Select **Skip This Column** to prevent specific datafrom importing.



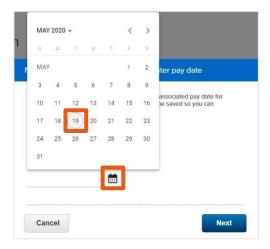
7. After determining a header for each column, select **Next**.



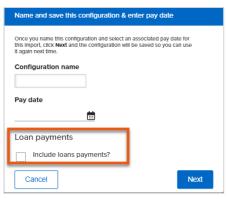
8. Enter a title for your configuration to use in the future. Type a title in the **Name this configuration** field.



9. Select the calendar icon and then choose the pay date of your detail. You may also enter the date manually. Note: Enter the pay date of your current payroll, not the pay period end date. The pay date results in more accurate reporting of contribution limits for employee deferrals.



10. If applicable, select the Include active loan payments box to generate loan repayments on the participant dashboard.



11. Select Next.

Validate the data of a new payroll detail

Your configuration may have invalid rows. Invalid rows can occur if the file contains a header and/or footer. Remove or correct invalid rows to complete payroll automation.

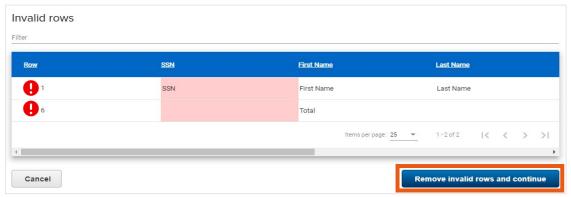
12. Review each invalid row. Invalid rows are identified by an exclamation icon.





13. Select Remove invalid rows and continue.

Note: To fix errors manually, select **Cancel**, correct the errors in your CSV file, and then repeat the *Import a new payroll detail process*.

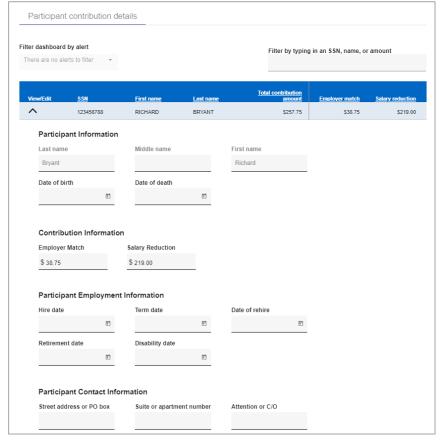


14. Review the valid records on the participant dashboard on the next page.

View, add or edit payroll and census data on the participant dashboard

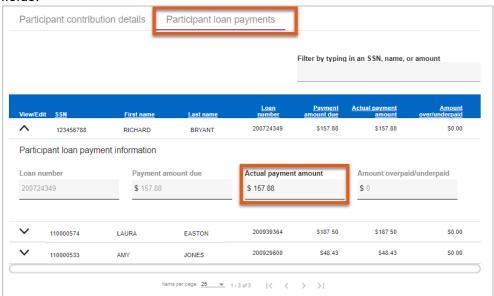
- 1. To view a participant's payroll data, select the participant's row on the **Participant contribution details** tab.
- To add or edit contribution information or participant census data, enter the information into the editable fields.

Note: Adding or updating census information for active participants on the participant dashboard automatically updates the recordkeeper's system once the submission is complete.



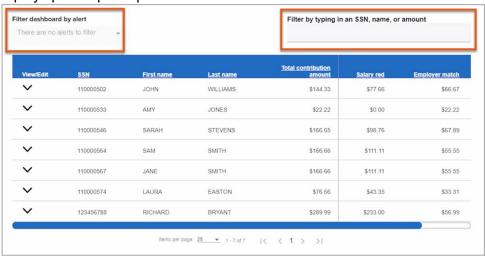


- 3. To view loan data, go to the **Participant loan payments** tab.
- 4. To edit a loan amount, select the participant's row and enter the appropriate amounts into the editable fields.



Filter participant records

- 5. Select a checkbox to filter results by warnings or error records.
- 6. Enter either a participant's Social Security Number, name, or contribution amount into the **Filter** field to display specific participant records.



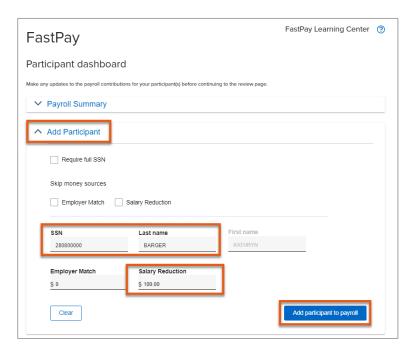
Add or update participant

7. To add an existing participant not shown on the participant dashboard, select the *Add Participant* drop down at the top of the screen.

Note: If your plan allows you to add a new participant not already in the recordkeeping system, you will need to enter their full name and Social Security Number. You are not able to enter additional census data for any new participants added to the dashboard. The enrollment process must be completed for the contribution to be posted.

8. Enter either a participant's Social Security Number or name to display participant records.

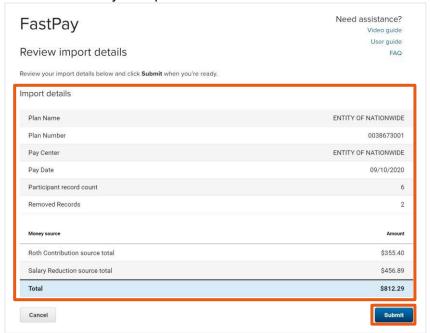




9. Add the contribution amount and select Add participant to payroll.

Review and submit payroll and census data file

1. Review a summary of import details.



2. Select Submit.

Existing Configuration

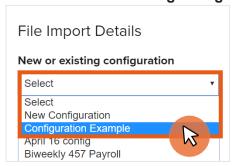
9

To work with an existing configuration, reference these steps to import and validate your payroll detail.

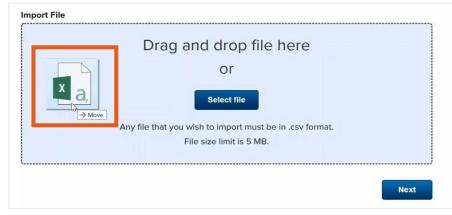


Import payroll detail using an existing configuration

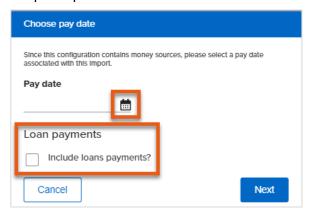
1. Select the **New or existing configuration** field and then select a previously created configuration



2. Drag and drop your payroll file into the **Import File** section. To browse for a file, click **Select file**.



3. Select the **calendar icon** and then choose the pay date of your detail. You may also enter the date manually. If applicable, select the **Include active loan payments** box to generate loan repayments on the participant dashboard.



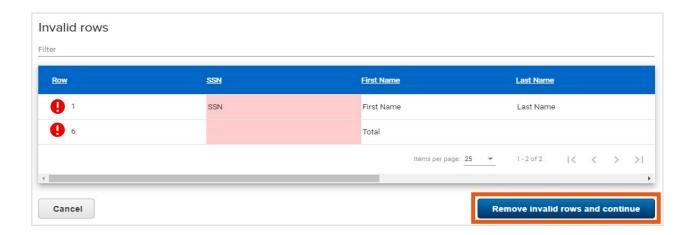
Note: Enter the pay date of your current payroll, not the pay period end date. The pay date results in more accurate monitoring and reporting of contribution limits for employee deferrals.

Select Next.

Validate payroll detail data using an existing configuration

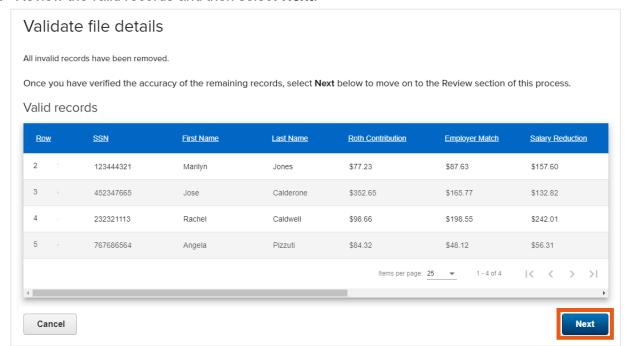
- 5. Review each invalid row. Invalid rows are identified by an exclamation icon.
- 6. Select Remove invalid rows and continue.





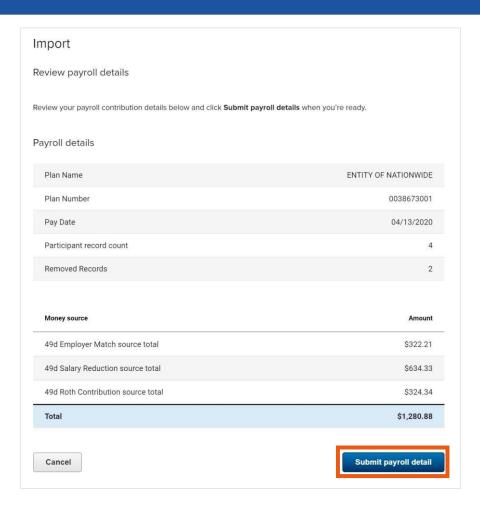
Note: To fix errors manually, select Cancel, correct the errors in your CSV file, and then repeateach step in the <u>Import an existing payroll detail</u> process using the configuration you've just created. To create a new configuration, reference <u>Import a new payroll detail</u>.

- 7. Select Next.
- 8. Review the valid records and then select **Next**.

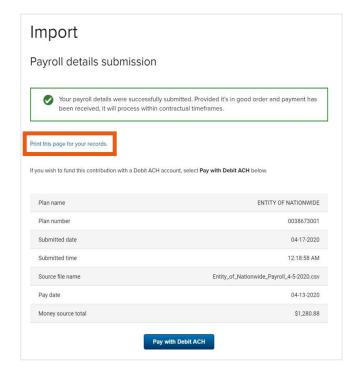


9. Review your summary of payroll details and then select Submit payroll detail.





10. Review the "Payroll details submission" page. To print this summary, select **Print this page foryour records**.





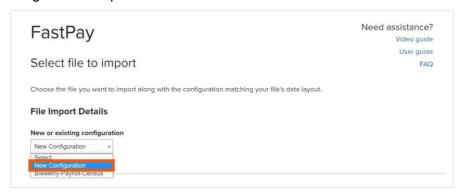
Submitting Data

Submit payroll and census data

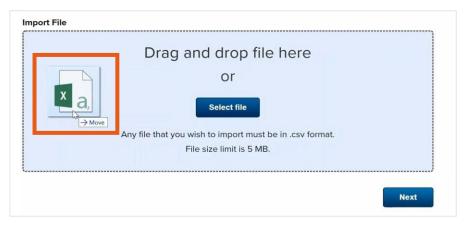
Importing a payroll and census data file is just like importing a new payroll detail. FastPay allows plan sponsors to submit all payroll sources together in the same detail file.

Import a payroll and census data file

1. On the FastPay "File Import Details" page, select **New Configuration** from the new or existing configuration dropdown menu.



2. Drag and drop your payroll and census data file into the **Import File** section. To browse for a file, click **Select file**.



3. Select Next.

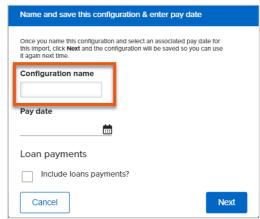
Configure a new payroll and census data file

4. Select the best identifier for the data in each column. **Note**: Select **Skip This Column** to prevent specific data from importing.

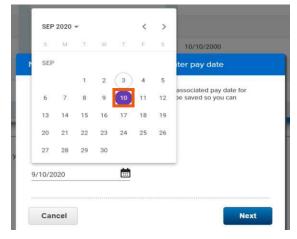




- 5. After determining a header for each column, select **Next**.
- 6. Enter a title for your configuration to use in the future. Type a title in the **Configuration Name** field.

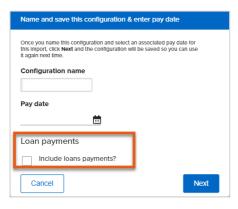


7. Select the **calendar icon** and then choose the pay date of your detail. You may also enter the date manually. **Note**: Enter the pay date of your current payroll and census data, not the pay period end date. The pay date results in more accurate reporting of contribution limits for employee deferrals.



8. If applicable, select the **Include active loan payments** box to generate loan repayments on the participant dashboard.





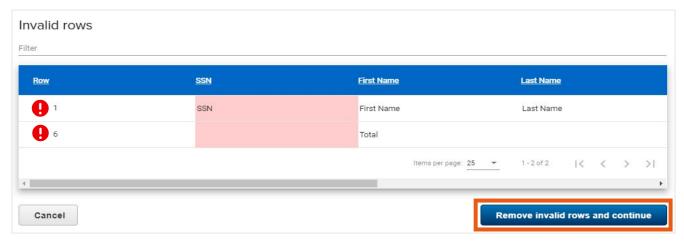
9. Select Next.

Validate the data of a new payroll and census data file

10. Review each invalid row. Invalid rows are identified by an exclamation icon.



11. Select Remove invalid rows and continue.



12. Review the valid records and then select **Next**.

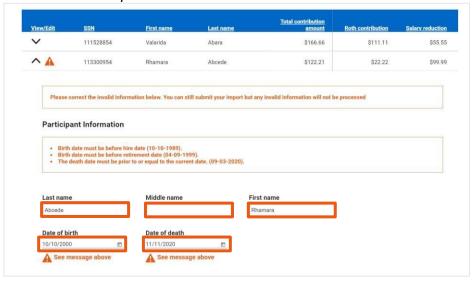
View, add or edit payroll and census data on the participant dashboard

13. To view a participant's payroll and census data, select the participant's row. □ Show participant records with warnings only (4 records)
□ Show new participant records only (0 records)

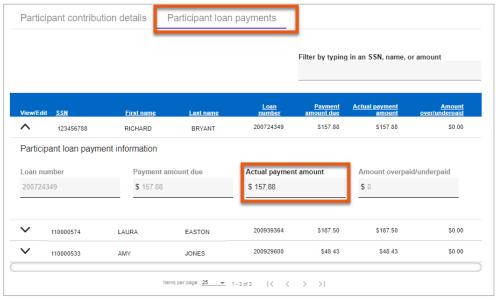




14. To add or edit data, enter appropriate information into any of the editable fields. A plan sponsor may also edit contribution amounts. *Note:* Adding or updating census information for active participants here will automatically update their records in Nationwide's system once the submission is complete.



- 15. To view loan data, go to the Participant loan payments tab.
- 16. To edit a loan amount, select the participant's row and enter the appropriate amounts into the editable fields.



Resolve a warning notification next to a participant's name

Warnings indicate a potential issue with imported census information. Address all rows with warning icons before completing a submission. If warnings are not resolved and the file is submitted, the invalid census data points will not be included.

- 17. Select the row containing the warning notification to expand participant information.
- 18. Enter in or correct each field marked with a warning icon. Reference the note at the top of each section to see what type of data needs corrected.





19. Correct the data for each warning icon until all indications disappear.

Filter participant records

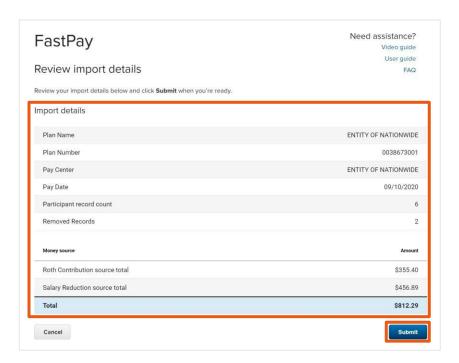
- 20. Select a checkbox to filter results by warnings and or new participant records.
- 21. Enter either a participant's Social Security Number, name, or contribution amount into the Filter field to display specific participant records.



Review and submit payroll and census data file

- 1. Review a summary of import details.
- 2. Select Submit.

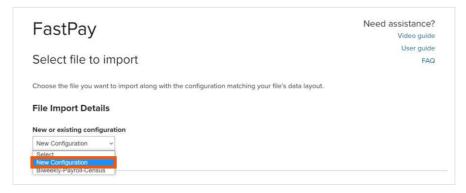




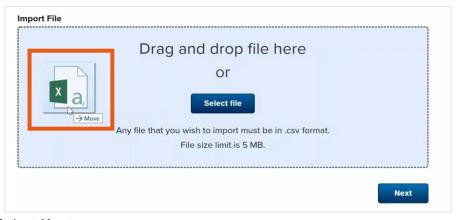
Submit census-only data

Import a census-only data file

1. On the FastPay "File Import Details" page, select **New Configuration** from the "New or existing configuration" dropdown menu.



2. Drag and drop your census data file into the **Import File** section. To browse for a file, click **Select file**.

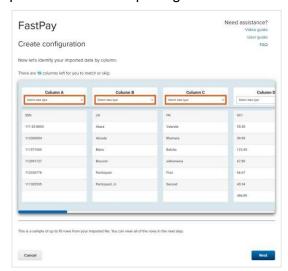


3. Select Next.

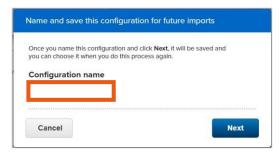


Configure the census data file

4. Select the best identifier for the data in each column. **Note**: Select **Skip This Column** to prevent specific data from importing.



- 5. After determining a header for each column, select Next.
- 6. Enter a title for your configuration to use in the future. Type a title in the **Configuration Name** field.



7. Select Next.

View, add or edit census data on the participant dashboard

- 8. To view a participant's census data, select the participant's row.
- 9. To add or edit data, enter appropriate information into any of the editable fields.

Resolve a warning notification next to a participant's name

Warnings indicate a potential issue with imported census information. Address all rows with warning icons before completing a submission. If warnings are not resolved and the file is submitted, the invalid census data points will not be included.

- 10. Select the row containing the warning notification to expand participant information.
- 11. Enter in or correct each field marked with a warning icon. Reference the note at the top of each section to see what type of data needs corrected.





12. Correct the data for each warning icon until all indications disappear.

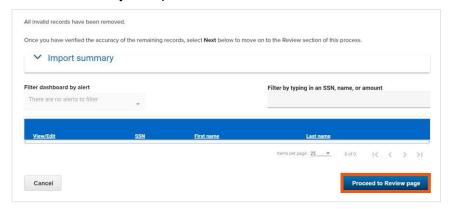
Filter participant records

- 13. Select a checkbox to filter results by warnings and or new participant records.
- 14. Enter either a participant's Social Security Number or name into the **Filter** field to display specific participant records.



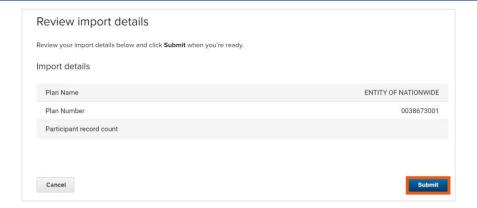
Review and submit payroll and census data file

1. Review a summary of import details and then select **Proceed to Review page**.



2. Select Submit.



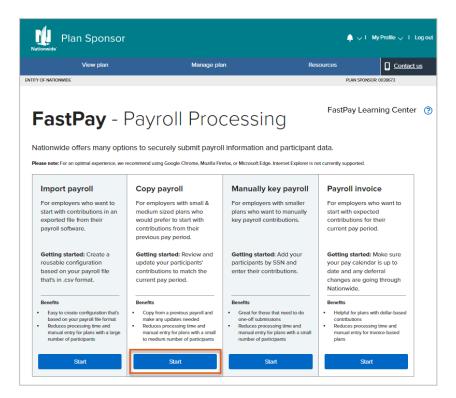


Copy Payroll

Follow these steps to copy a previously submitted payroll detail and make any changes as needed.

Payroll Processing

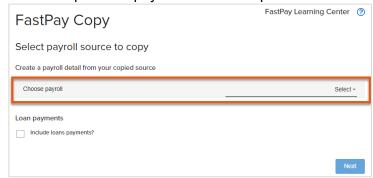
1. Select **Start** on the Copy Payroll tile.



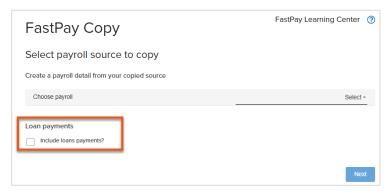


Select payroll source to copy

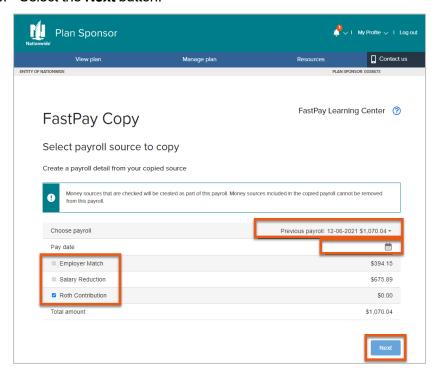
1. Choose a previous payroll from the dropdown.



2. If applicable, select the **Include active loan payments** box to generate loan repayments on the participant dashboard.



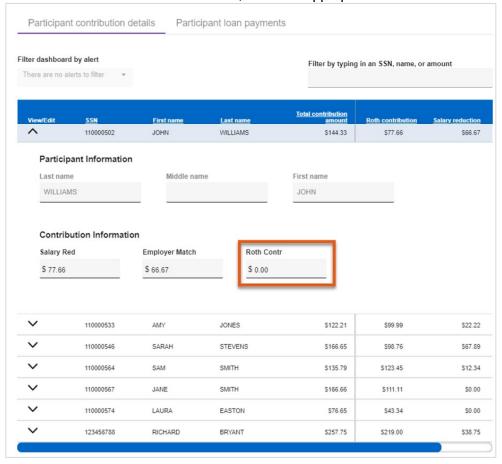
- 3. Select the **calendar icon** and then choose the pay date of your detail. **Note**: Enter the pay date of yourcurrent payroll, not the pay period end date. The pay date results in more accurate reporting of contribution limits for employee deferrals.
- 4. Select the money sources to include on your current payroll detail.
- 5. Select the **Next** button.





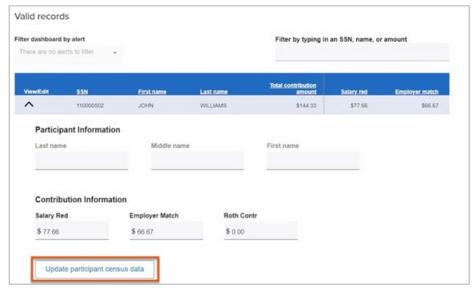
View, add or edit payroll and census data on the participant dashboard

- 6. To view a participant's payroll data, select the participant's row.
- 7. To add or edit contribution information, enter the appropriate amounts into the editable fields.



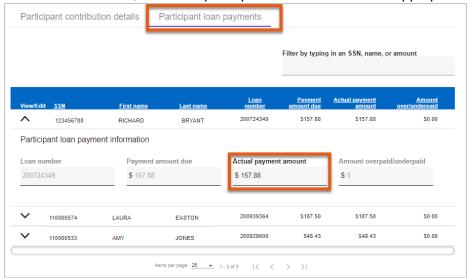
8. To add or edit participant's census data, select the Update participant census data button.

Note: Adding or updating census information for active participants on the participant dashboard automatically updates the recordkeeper's system once the submission is complete.



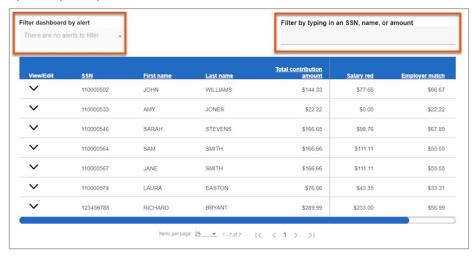


- 9. To view loan data, go to the Participant loan payments tab.
- 10. To edit a loan amount, select the participant's row and enter the appropriate amounts into the editable fields.



Filter participant records

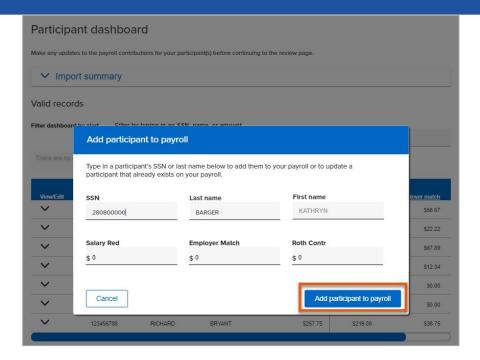
- 11. Select a checkbox to filter results by warnings or error records.
- 12. Enter either a participant's Social Security Number, name, or contribution amount into the Filter field to display specific participant records.



Add or update participant

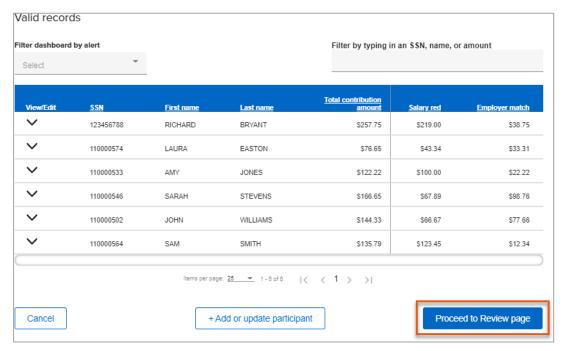
- 13. To add an existing participant not shown on the participant dashboard, select Add or update participant.
- 14. Note: If your plan allows you to add a new participant not already in the recordkeeping system, you will need to enter their full name and Social Security Number. You are not able to enter additional census data for any new participants added to the dashboard. The enrollment process must be completed for the contribution to be posted.
- 15. Enter either a participant's Social Security Number or name to display participant records.
- 16. Add the contribution amount and select Add participant to payroll.





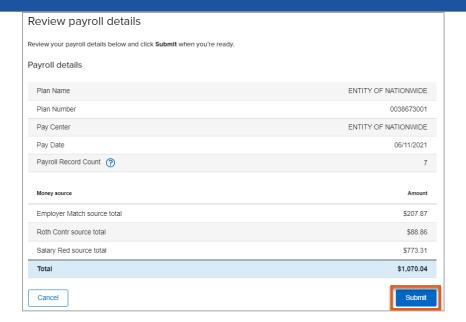
Review and submit payroll details

1. Review the valid records and then select **Proceed to Review page**.

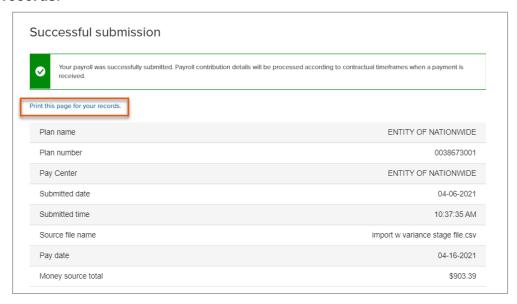


2. Review your summary of payroll details and then select Submit.





3. Review the "Payroll details submission" page. To print this summary, select **Print this page for your records**.



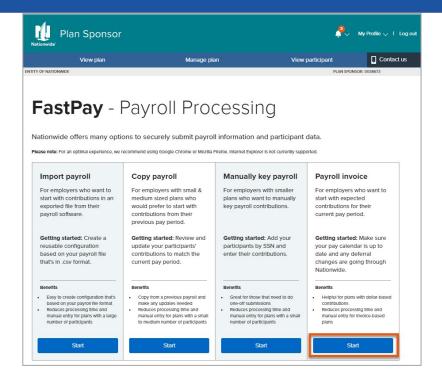
Payroll Invoice

Follow these steps to generate a new payroll invoice with expected contributions based on your payroll calendar.

Payroll Processing

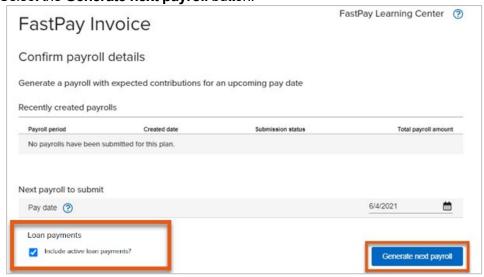
1. Select **Start** on the Payroll Invoice tile.





Generate a new payroll invoice

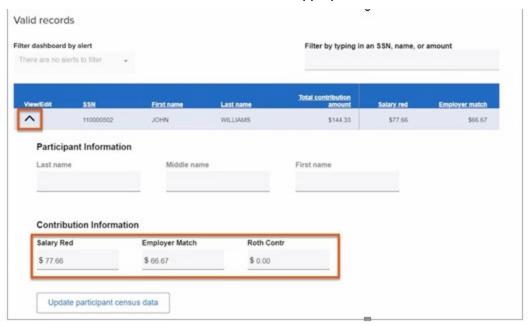
- 1. Review the four most recently created payrolls
- 2. You may view and/or edit these by clicking the Payroll History and Maintenance button.
- 3. The next pay date based on your payroll calendar will be populated in the Next payroll to submit section.
- 4. Note: Only available pay dates from your payroll calendar can be used.
- 5. If applicable, select the Include active loan **payments** box to generate loan repayments on the participant dashboard.
- 6. Select the **Generate next payroll** button.





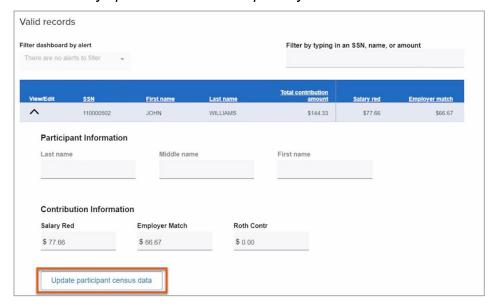
View, add or edit payroll and census data on the participant dashboard

- 7. To view a participant's payroll data, select the participant's row.
- 8. To add or edit contribution information, enter the appropriate amounts into the editable fields.



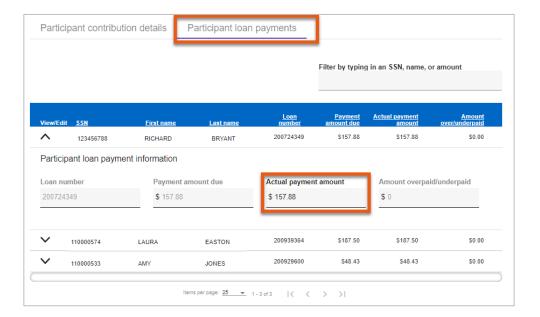
9. To add or edit participant's census data, select the Update participant census data button.

Note: Adding or updating census information for active participants on the participant dashboard automatically updates the recordkeeper's system once the submission is complete.



- 10. To view loan data, go to the **Participant loan payments** tab.
- 11. To edit a loan amount, select the participant's row and enter the appropriate amounts into the editable fields.

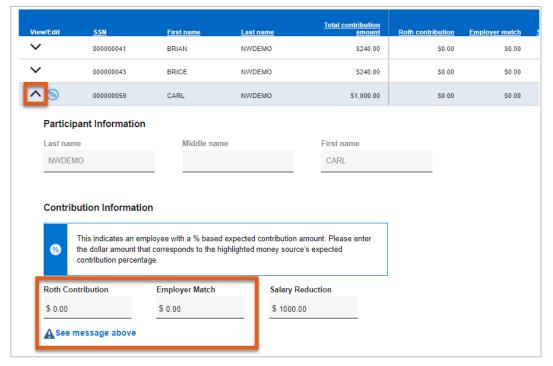




Resolve a warning notification next to a participant's name

Review each row indicating an alert with the exclamation or percentage icon.

- This icon indicates an employee with a percentage-based contribution amount. Enter the dollar amount that corresponds to the highlighted money source's expected contribution.
 - 12. To view a participant's payroll and census information, expand the participant's row.
 - 13. Correct each field marked with a warning or percentage icon. Reference the note at the top of each section to see what type of data requires correction.



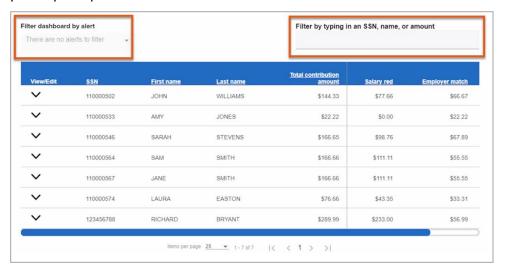
14. Correct the data for each warning icon until all indications disappear.

Filter participant records

15. Select a checkbox to filter results by warnings or error records.



16. Enter either a participant's Social Security Number, name, or contribution amount into the Filter field to display specific participant records.

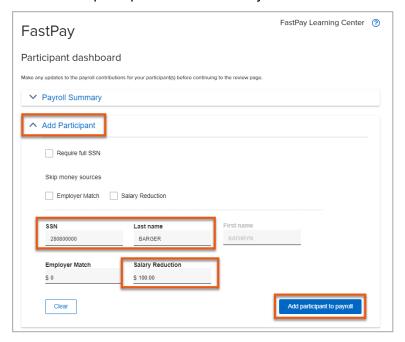


Add or update participant

17. To add an existing participant not shown on the participant dashboard, select the **Add Participant** drop down at the top of the screen.

Note: If your plan allows you to add a new participant not already in the recordkeeping system, you will need to enter their full name and Social Security Number. You are not able to enter additional census data for any new participants added to the dashboard. The enrollment process must be completed for the contribution to be posted.

18. Enter either a participant's Social Security Number or name to display participant records.

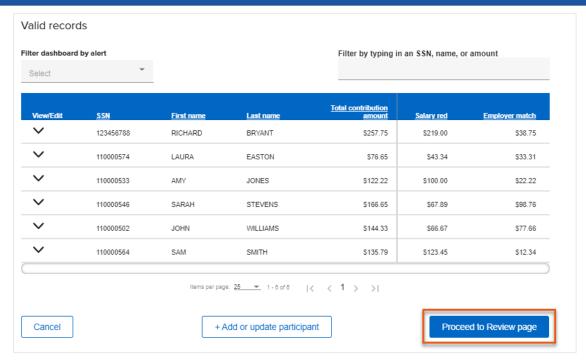


19. Add the contribution amount and select Add participant to payroll.

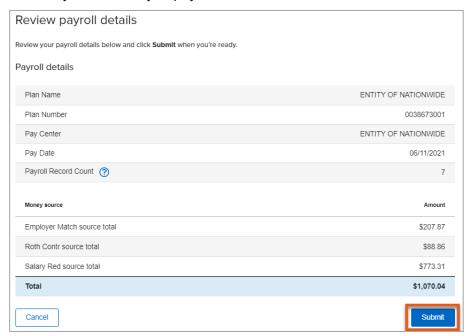
Review and submit payroll details

1. Review the valid records and then select **Proceed to Review page**.



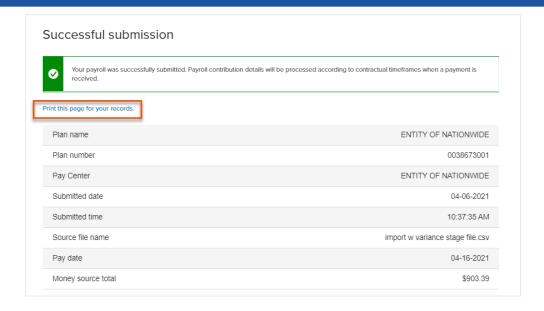


2. Review your summary of payroll details and then select Submit.



3. Review the "Payroll details submission" page. To print this summary, select **Print this page for your records**.



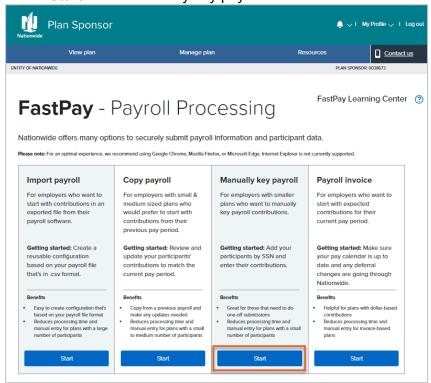


Manually key Payroll

Follow these instructions to create a new payroll detail by keying participants and contribution amounts.

Payroll Processing

1. Select Start on the Manually key payroll tile.



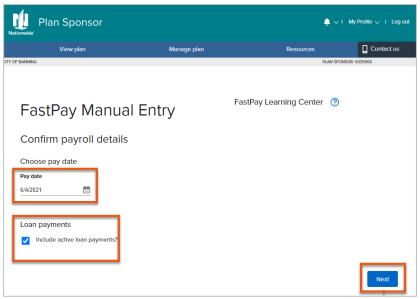
Confirm payroll details

- 2. Select the calendar icon and then choose the pay date of your detail.
- 3. Note: Enter the pay date of your current payroll, not the pay period end date. The pay date results in



more accurate reporting of contribution limits for employee deferrals.

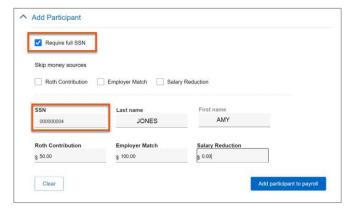
- 4. If applicable, select the **Include active loan payments** box to generate loan repayments on the participant dashboard.
- 5. Select Next.



Add participants to the participant dashboard

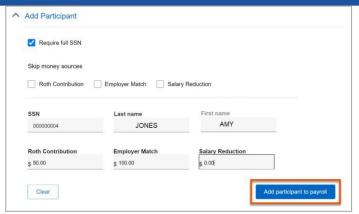
- 6. Expand the Add Participant section to start keying.
- 7. Enter a participant's Social Security Number or name to display participant records.

Note: When you begin keying the Social Security Number, matching records will display. To disable this, select the Require full SSN option.

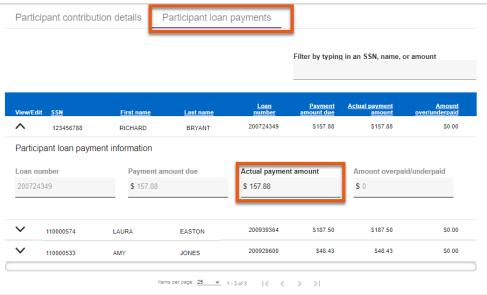


- 8. Use the Skip money sources options to remove a money source(s) as an editable field to leave only sources applicable to your payroll detail.
- 9. Key the contribution amount(s).
- 10. Hit the Enter key or select Add participant to payroll.





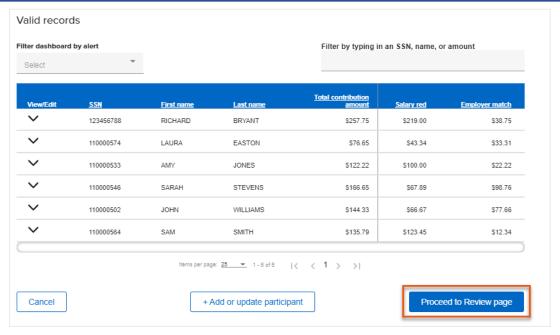
- 11. To view loan data, go to the **Participant loan payments** tab.
- 12. To edit a loan amount, select the participant's row and enter the appropriate amounts into the editable fields.



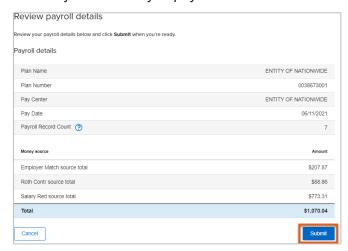
Review and submit payroll details

1. Review the valid records and then select **Proceed to Review page**.

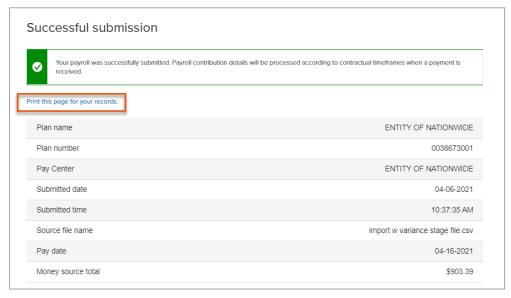




2. Review your summary of payroll details and then select Submit.



3. Review the "Payroll details submission" page. To print this summary, select Print this page for your records.



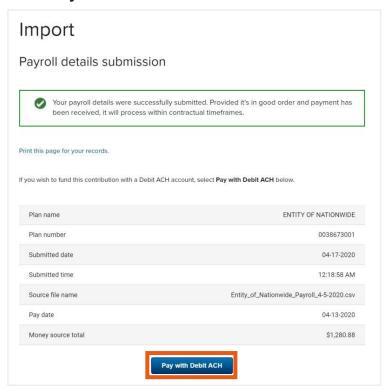


Submitting Debit ACH

Submit a new Debit ACH with payroll detail

Before setting up a new Debit ACH, work with your financial institution (i.e. bank, credit union, etc.) to ensure they have the necessary details from Nationwide (i.e. ACH company ID number) to approve setup.

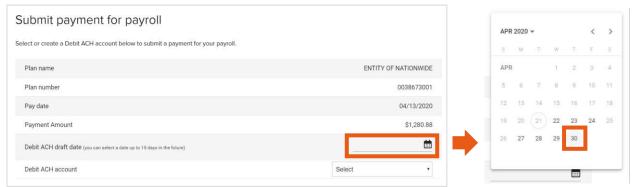
1. Select Pay with Debit ACH.



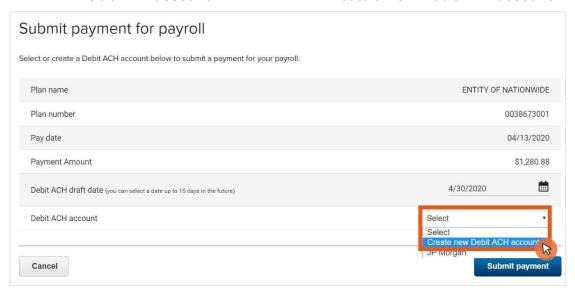


2. Select the **calendar** icon. Either manually enter a draft date or select a date from the calendar widget.

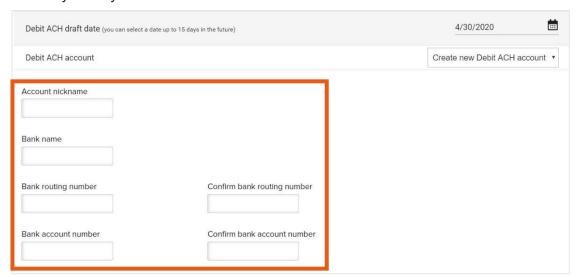
Note: You may select a business day up to 15 calendar days in the future.



3. Select the Debit ACH account field and choose Create a New Debit ACH account.

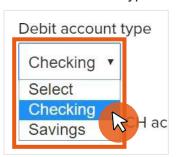


4. Manually enter your financial institution details.





5. Select an account type from the **Debit account type** field.



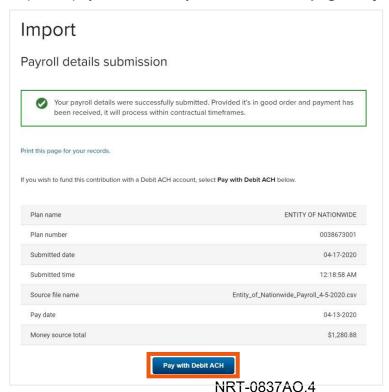
6. Optional: To make this ACH account a default selection, select the checkbox.



7. Select Submit payment.



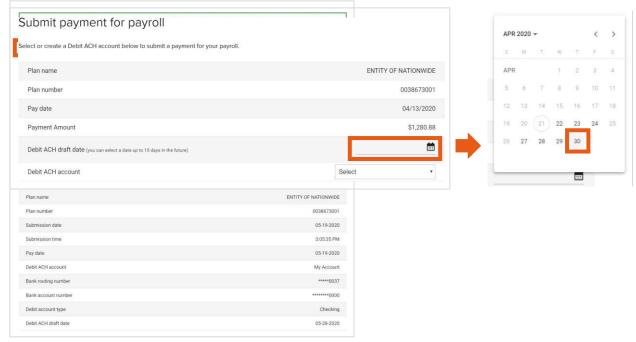
8. To print a payment summary, select **Print this page for your records**.



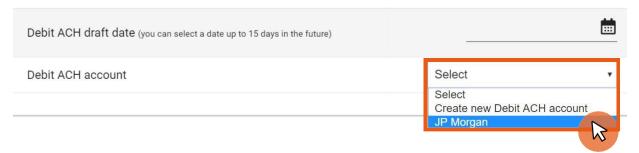


Submit an existing Debit ACH with payroll detail

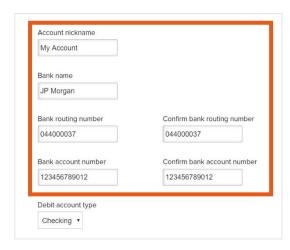
- 9. Select Pay with Debit ACH.
- 10. Select the **calendar** icon. Either manually enter a draft date or select a date from the calendar widget. **Note**: You may select a business day up to 15 calendar days in the future.



11. Select the **Debit ACH account** field and choose **an existing account**.

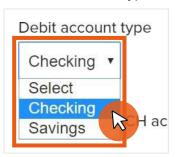


12. Review the details that populate the account fields.





13. Select an account type from the **Debit account type** field.



14. **Optional**: To make this ACH account a default selection, select the checkbox.



15. Select Submit payment.



16. To print a payment summary, select **Print this page for your records**.

Payroll History and Maintenance

View payroll history

Access the payroll history page

1. Select Manage plan.



2. Select Payroll history and maintenance.

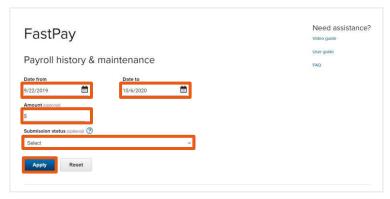


View specific payroll history

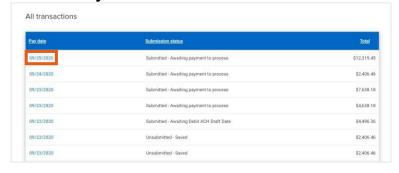
- 1. Choose a plan from the **Select a plan** dropdown.
- 2. Choose a payroll center from the **Select a payroll center to process** dropdown.



- 3. Select Begin.
- 4. To customize the results that display, fill in one or more of the editable fields and then select **Apply**.



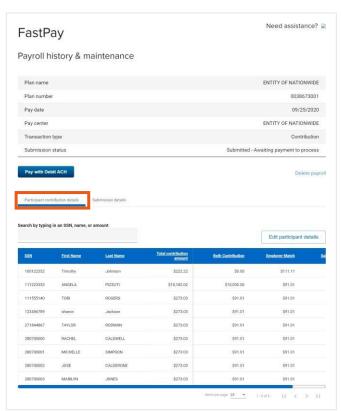
5. Select the **Pay date** of an individual detail to see more information.



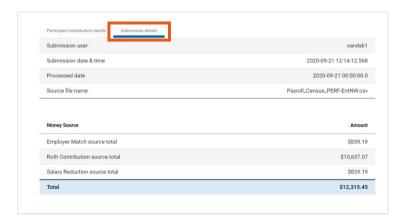
View Payroll details tab

1. Select the **Participant contribution details** tab to see a summary of participant information and their contribution data.



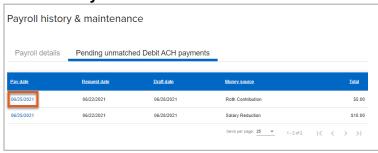


2. Select the **Submission details** tab to see who, when and how the payroll detail was submitted. Under **Money Source**, review a breakdown the Employer Match, Roth Contribution and Salary Reduction source total dollar amounts.



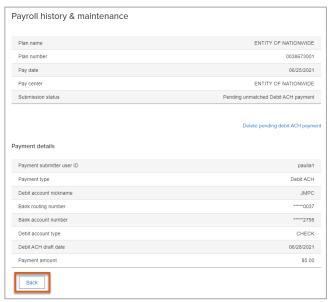
View and delete Pending unmatched Debit ACH payments

1. Select the **Pay date** of an individual detail to see more information.

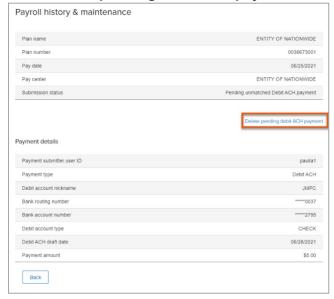




2. Review the payment details to view the draft date, who the payment was submitted by and the account details. Select **Back** if no changes are needed.



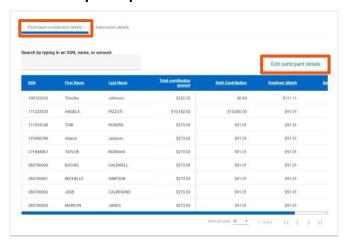
3. Select **Delete pending debit ACH payment** to cancel the payment.



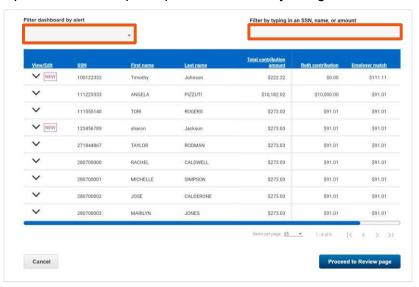


Update payroll history

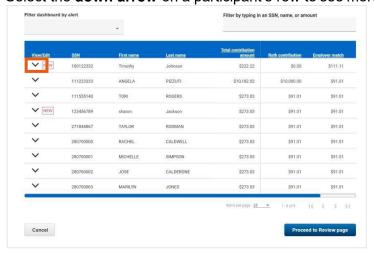
- 1. If not appearing by default, select the **Participant contribution details** tab.
- 2. Select Edit participant details.



3. Optional: Filter the participant dashboard by using the alert field or the search field.

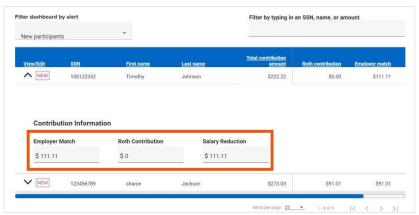


4. Select the down arrow on a participant's row to see more information or to make edits.

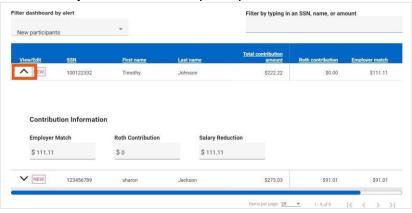




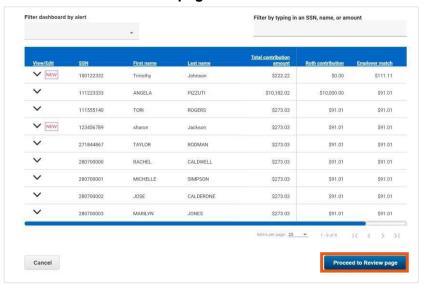
5. Update a participant's contribution information by entering values into the **Employer Match**, **Roth Contribution** and/or **Salary Reduction** fields.



6. Select the **up arrow** to close a participant's row and to save the new values.

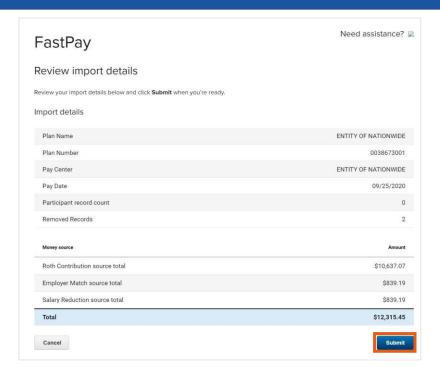


7. Select Proceed to Review page.



8. Review the import details and then select **Submit**.







Payroll Contribution Data

Depending on your plan parameters, all or some of these parameters will display.

Census: Basic Participant Information

- A Social Security Number must be 7-9 numbers, with or without dashes
- Name fields (Last Name and First Name in separate fields or in one field as Last Name, First Name)
- Date of birth
- Date of death

Participant Employment Info

- Date of hire
- Date of service termination
- Date of rehire
- Date of disability
- Date of retirement

Participant Contact Info

- Address Line 1 (street and number)
- Address Line 2 (suite, apt or po box)
- Address Line 3 (attention or c/o)
- City
- State
- Zip code or Zip+4 code (with or without dash)

Name: Other than commas in the Name field, commas in a comma-delimited format will cause a file to error. Most punctuation marks will be fine, except those used pronunciation purposes such as accent marks (~ ` ^)

Date field formats accepted are: mmddyyyy or mm-dd-yyyy or mm/dd/yyyy.

Additional Terms

Pay date: the date an employee is paid for a specific pay period.

Draft date: the date the Debit ACH is drafted from a plan sponsor's account to fund the payroll for that period.

Configuration: the layout of your payroll detail file. Nationwide uses your configuration to map payroll data and post contributions to a participant's account.

Routing number or **ABA number**: the unique identification number of a bank, ABA is the acronym for "American Banking Association."

ACH: acronym for "automated clearing house."

Nationwide Investment Services Corporation, member FINRA, Columbus, OH.

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