

Important information about your account

You may have recently received an email from Nationwide stating you've been enrolled in paperless eDelivery of statements and correspondence for your City of Baltimore Deferred Compensation and/or Retirement Savings Plan account(s). We realize this email may have come as a surprise to you, and we apologize for any confusion caused by receiving the paperless delivery email.

You should have also received a similar communication via email from Nationwide. Please see the details below.

Understanding the details

As a plan participant who didn't make an election around eDelivery, you were defaulted into the service. Because you're currently enrolled in paperless delivery, you'll no longer receive account statements, including your fourth quarter statement, and other correspondence through the U.S. Mail. Instead, you will receive an email notice when a new account document or statement becomes available to view online.

Next Steps

If you would like to continue receiving paper statements and correspondence associated with your account(s), you'll need to cancel the paperless delivery service using one of the options below:

- Contact Nationwide's customer service center at 855-826-5407; specialists are available Monday through Friday, 8 a.m to 11 p.m. and Saturday, 9 a.m. to 6 p.m. Eastern time
- Go to retirewithbmore.com and opt out by logging into your account; click on the "Contact Preferences" tab on the left side of your account overview page and follow the steps to opt out; this only applies if you already have an online account
- Stop by or contact the City of Baltimore Deferred Compensation and Retirement Savings Plan offices using the information below; offices hours are Monday through Friday, 8 a.m. to 4:30 p.m.

Physical address	Phone number
City of Baltimore Deferred Compensation and Retirement Savings Plan 7 E. Redwood Street 11 th Floor Baltimore MD 21202	443-984-2389

If you would like to remain enrolled in paperless delivery

If you take no action, you'll remain enrolled in paperless delivery. You may access your quarterly account statements and correspondence at any time by logging into your account at retirewithbmore.com and clicking on the "Statements & Documents" tab on your account overview page.

NOTE: If you don't have an online account, go to retirewithbmore.com select "Sign Up for an Online Account" and follow the instructions.

We're here to help

If you have any questions or need additional information, contact our service center at 855-826-5407. Our specialists are available Monday through Friday, 8 a.m. to 11 p.m. and Saturday, 9 a.m. to 6 p.m. Eastern time.