

# NATIONWIDE® ONLINE WITHDRAWALS Easy. Fast. Convenient.

### Your participant's life journey is important to us.

Whether changing jobs, living in retirement or experiencing a life-changing event, we want to ensure that your participants have access to:



Easy self-service options to apply for withdrawals online, with proactive status alerts that keep participants informed throughout the process



Fast execution (no more paper!), guiding participants through a personalized and interactive experience so they can quickly elect withdrawal options to best suit their needs



**Convenient** access, allowing participants to initiate withdrawals 24/7



# Here's how easy it is

Participants can access the Online Withdrawal option by logging in to their account with their web profile credentials and clicking on the withdrawal link.



- 1. Start by clicking "Apply Online."
- 2. Elect status alerts.
- 3. Select the withdrawal option.
- 4. Choose the payment method.
- 5. Submit, and receive confirmation.

#### Solution review

- Retirees and employees separated from your Plan can request a partial or total lumpsum withdrawal online, as well as establish a recurring systematic payment schedule
- If a retiree has a remaining required minimum distribution (RMD) due for the year, they will be notified and have the option to establish a recurring payment for future use
- Online withdrawal requests can be made by employed participants if eligibility rules are met
- Participants can opt in to receive automatic email and/or text alerts for withdrawal status updates

# How we protect your information

You can trust Nationwide to continually invest in protecting your participants' data and in the detection and prevention of fraudulent activity:

- The Online Withdrawal option requires a participant to authenticate using their established web account credentials; Nationwide monitors authentication factors on several websites for participant protection
- Nationwide validates where participants are requesting money to be paid prior to certain out-bound money processing
- Nationwide performs additional validation when changes are made to personal data

## We're committed to your participants

Nationwide will continue working to ensure your participants' evolving self-service experience needs are met now and for years to come.



To learn more about Online Withdrawals, contact your Nationwide Plan representative.



The Nationwide Group Retirement Series includes unregistered group fixed and variable annuities and trust programs. The unregistered group fixed and variable annuities are issued by Nationwide Life Insurance Company. Trust programs and trust services are offered by Nationwide Trust Company, FSB. Nationwide Investment Services Corporation, member FINRA, Columbus, Ohio. Nationwide Mutual Insurance Company and affiliated companies, home office: Columbus, Ohio.

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