



Payout Request Guidelines Add Ease & Convenience to Your Account Management in Retirement

Distribution requests from your City of Phoenix 457(b) and/or 401(a) supplemental retirement plans, subsequent to an initial payout request that are *less than \$10,000 or a change to an existing systematic withdrawal plan*, will not require an additional form completed.

Simply call our home office customer service center and a representative can facilitate your request over the phone.

Note: Initial payout requests and changes to direct deposit accounts can be requested on the website.

Call the Customer Service Center at 1-800-891-4749.

Representatives are available;

Monday – Friday 8 a.m.- 11 p.m. ET

Saturdays 9 a.m. – 6 p.m. ET.

Retirement Specialists do not give legal, investment, or tax advice. Please consult your attorney, investment, or tax advisor for answers to specific questions

Retirement Specialists are registered representatives of Nationwide Investment Services Corporation, member FINRA.

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