

Dear Valued Customers,

Our mission is to provide extraordinary care to our customers. As such, we want to provide an important update on a business model change to Nationwide Securities, LLC (“NSLLC”). No action is needed from you, but we want you to be aware of how your account will be serviced going forward.

On June 30, 2020, NSLLC ceased operating as a broker-dealer for registered representatives (“Agents”) in the exclusive or independent agency channels and transitioned to one that supports a centralized team of sales and service specialists based in Columbus, Ohio. As a result, your investments are now being handled by a team of financial professionals as described below.

What does this mean to me?

As mentioned above, no action is needed from you. Your account will remain with NSLLC and be serviced by a team of specialists based in Columbus, Ohio. Below is the information about the dedicated teams that will assist and fulfill your investment needs.

- Basic servicing and education on mutual funds and brokerage accounts will be handled by NSLLC Operations at 1-877-233-3370.
- Basic servicing and education on your life and annuity accounts account will be handled Nationwide Life Annuity Solutions Center at 1-800-848-6331.
- For new account solutions and investment-related questions, please contact the NSLLC Advantage Direct Team at 1-855-529-2729.

A similar letter has been sent to you regarding this change with additional information regarding your account.

Thank you for allowing us to meet your financial services needs.

Sincerely,

Your Team at Nationwide Securities, LLC

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