How to access your account

Congratulations!

You've taken a big step in protecting what matters by choosing Nationwide®, and we're grateful for your business. Let's get you set up to access your annuity contract **anytime, anywhere**.

Use this step-by-step guide to set up access to your new online account at nationwide.com.

With online access to your account, you can:

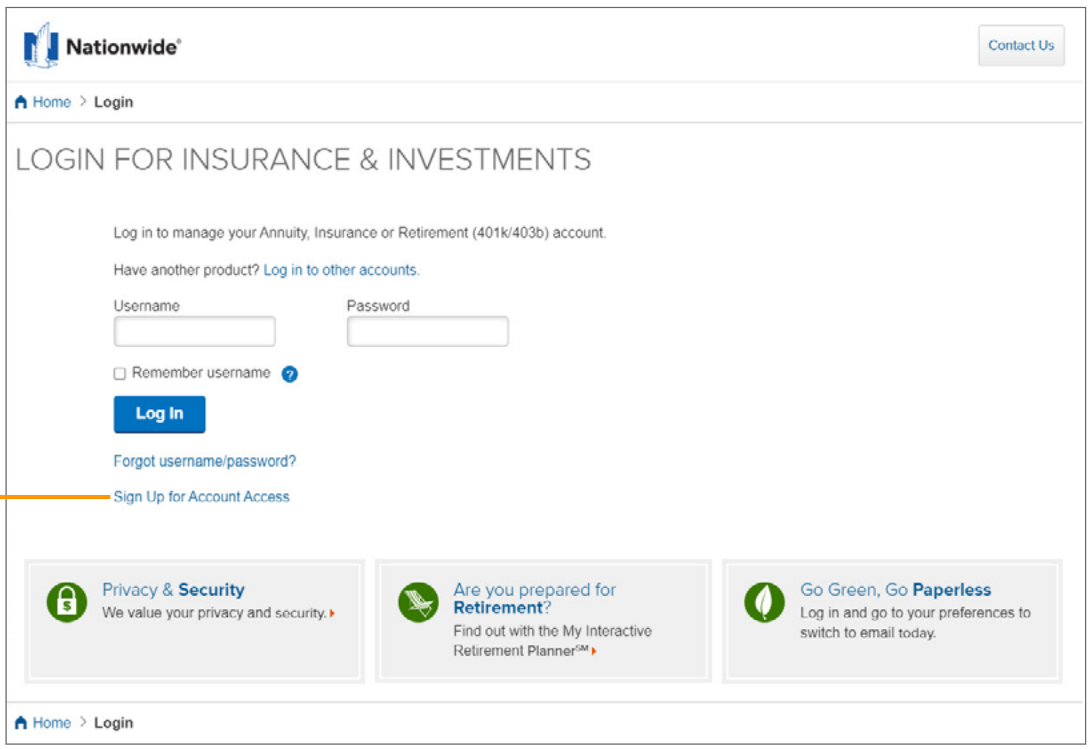
- View contract details
- Access contract documents, including statements and tax forms
- View/update beneficiaries[1]
- View/update your address

Let's set up your account.

[1] This feature is not available with Income Promise Select.

Steps:

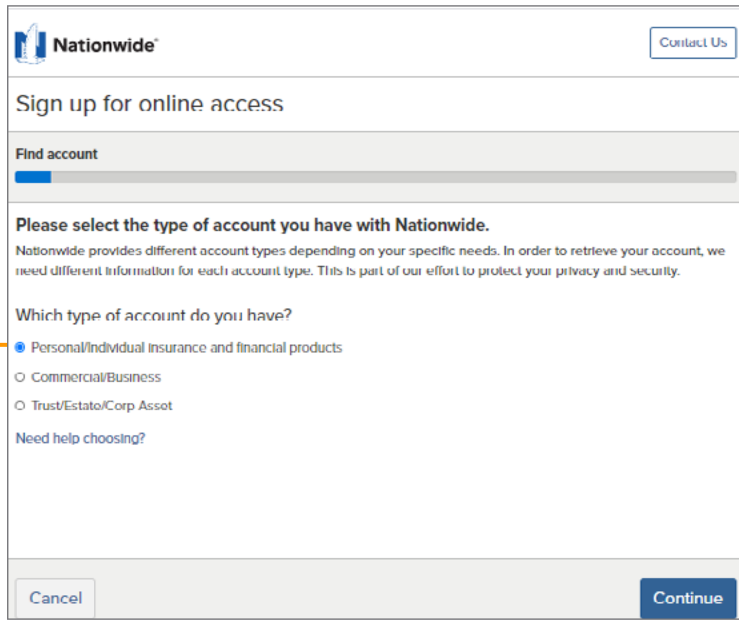
1 **Go to** nationwide.com/login and select "Sign Up for Account Access" on the first screen that appears.



Find your account:

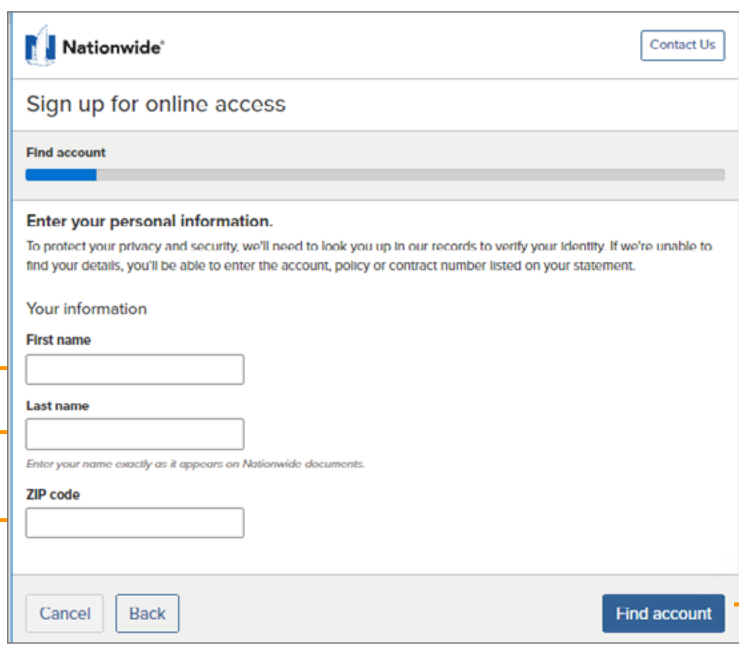
2 Verify your information.

On the next screen that appears, please select "Personal/Individual insurance and financial products" as the type of account you have with Nationwide, as indicated.



3 Click "Continue."

4 Next, enter your personal information.

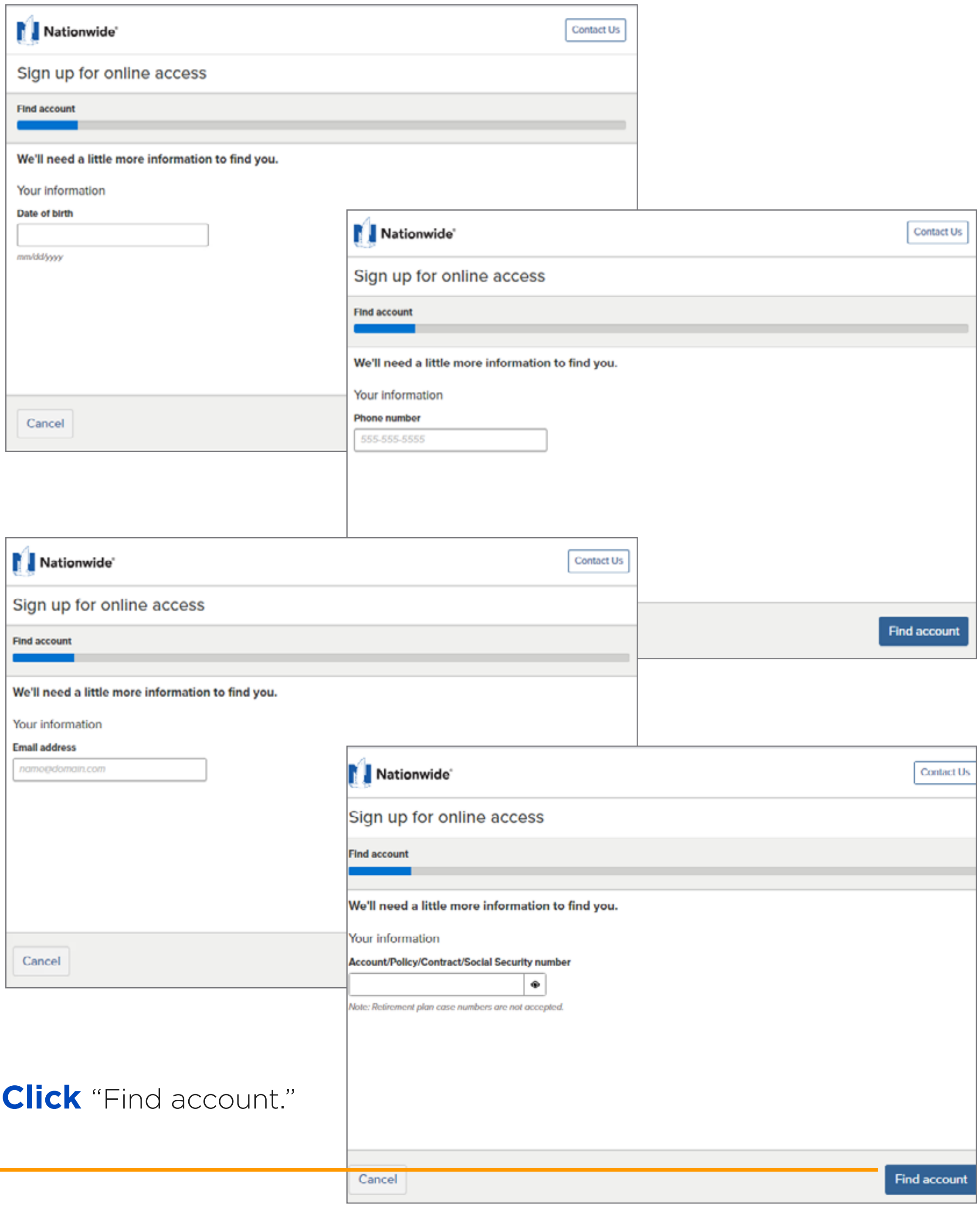


5 Click "Find account."

Verification:

6 **In the event** we can't narrow the results down to just your account(s) with the information provided, we will ask for more information.

You might be asked to enter your date of birth, phone number, email address or account/policy/contract/Social Security number. Please complete whichever screen(s) come up to complete the verification process.

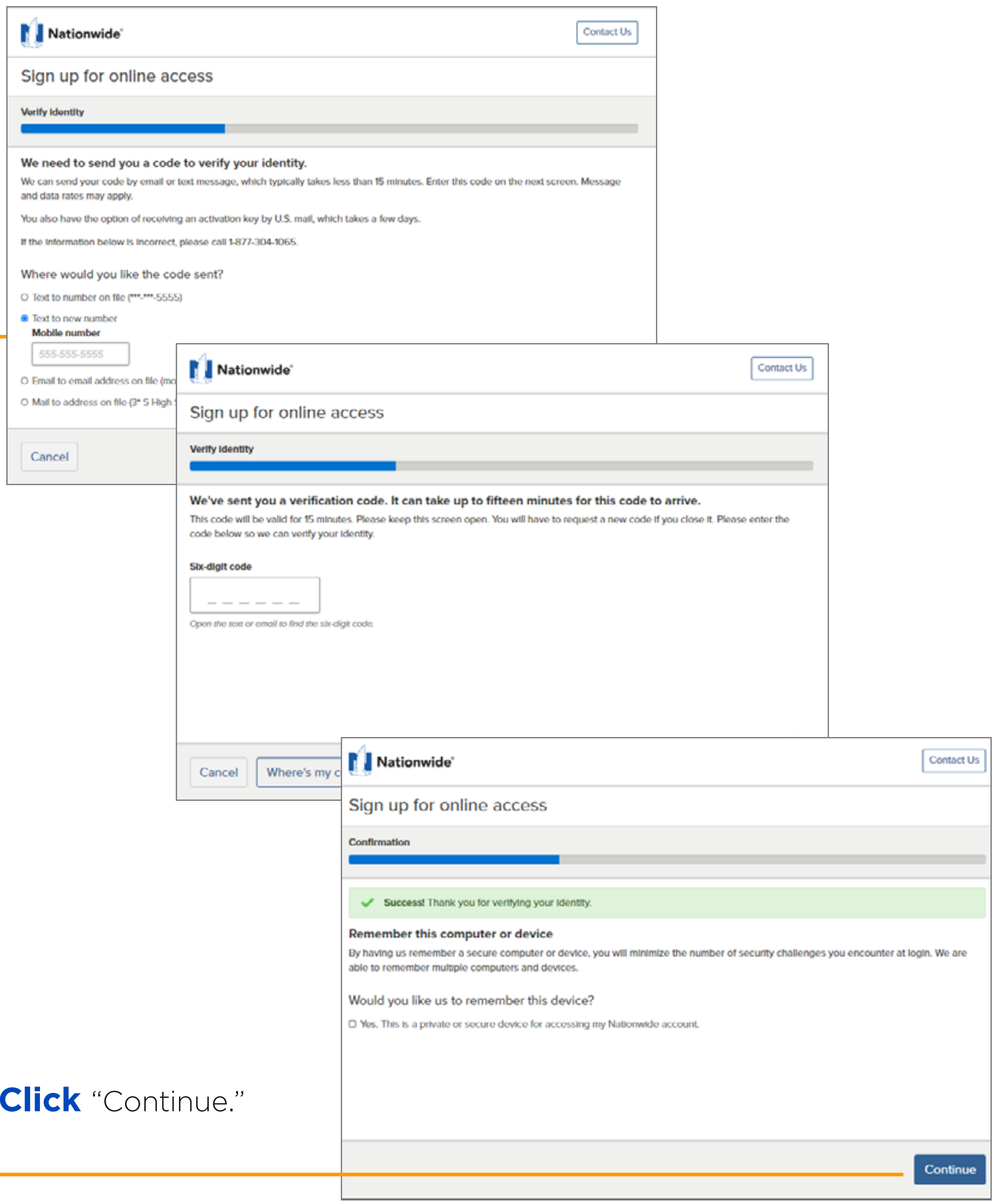


7 **Click** "Find account."

Code verification:

8 **Once we have located** your information in our system, we'll send you a code to verify your identity. Please select how you'd like to receive the code — by text or email — and we'll send it to you.[2] You will have the option to enter a new mobile phone number, if you'd like.

Once you've received and entered your code, you can begin to create your personal profile.

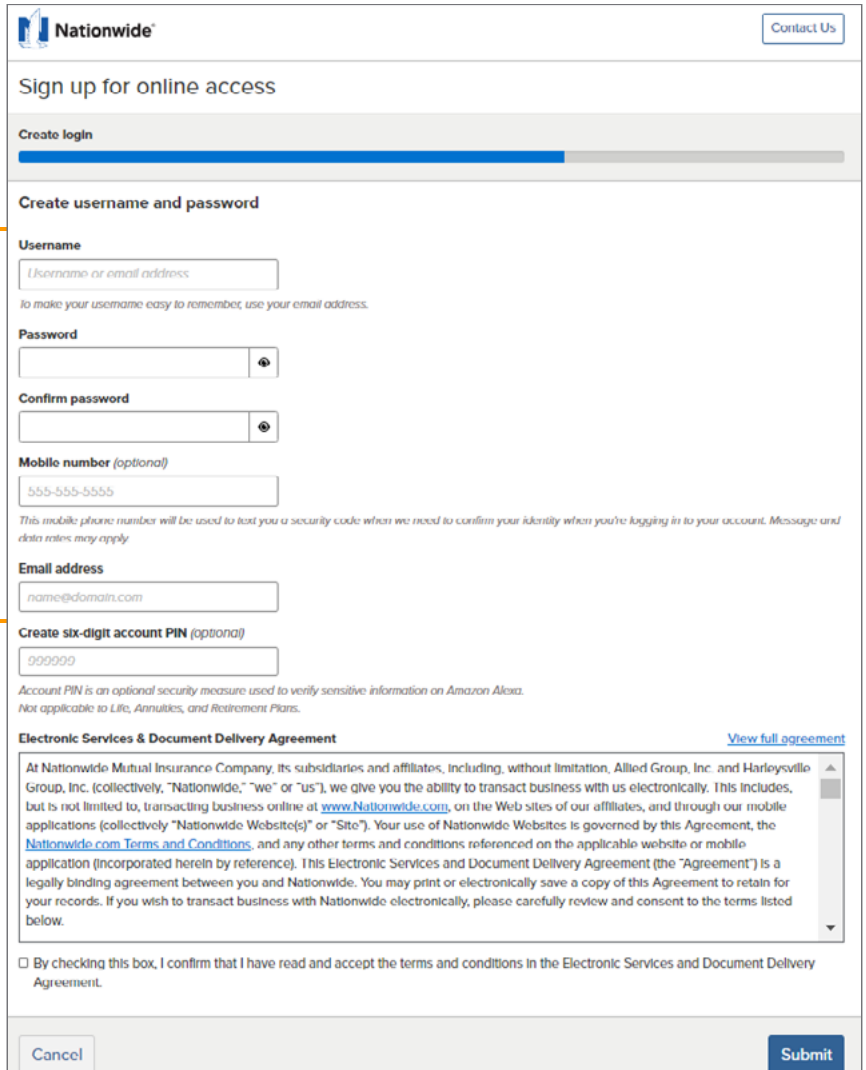


9 **Click** "Continue."

[2] You will see your phone number or email address listed only if we have them on file.

Complete registration:

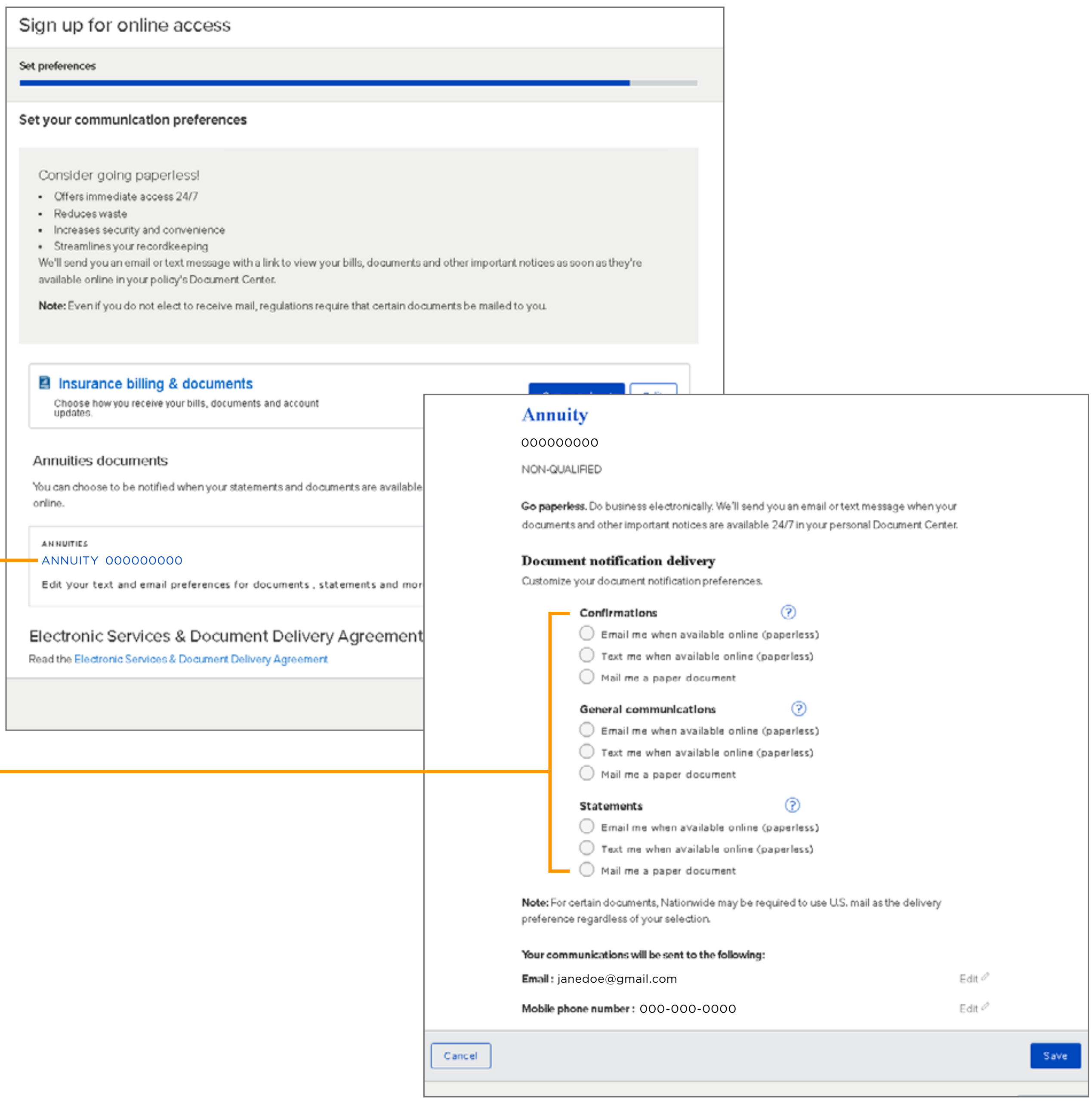
10 **You're almost there!** Complete the registration process by entering a username, password and confirmation; mobile number is optional. Then enter your email address.

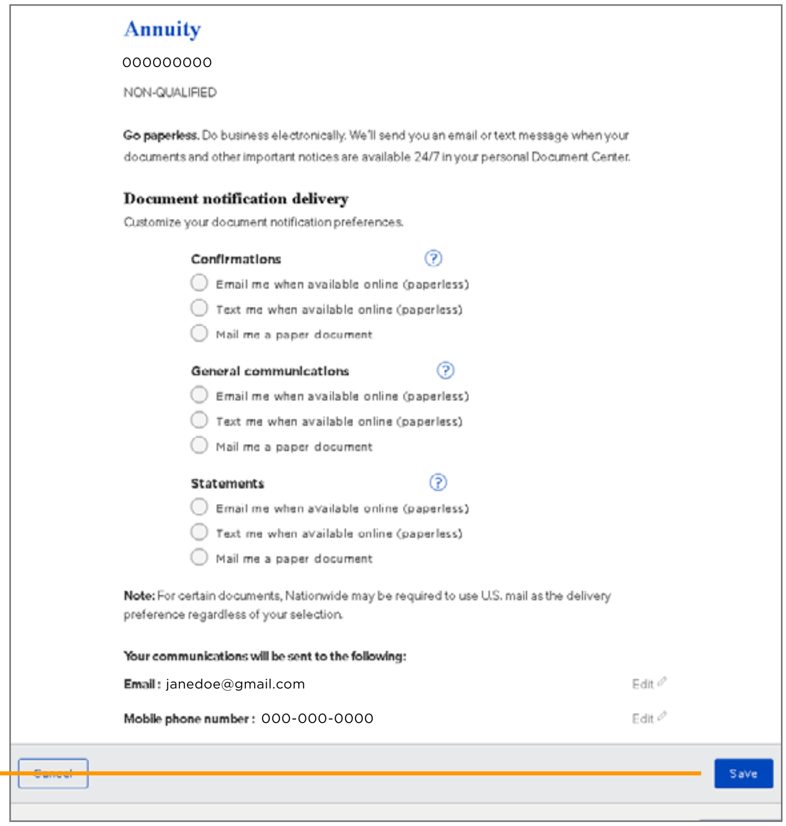


11 **Click** "Submit" after checking the box to confirm that you have accepted the Electronic Services and Document Delivery Agreement. Your registration process is complete and you will now be taken to the Preference Center, where you can choose to go paperless (when available) or continue to your account.

Register for paperless notifications:

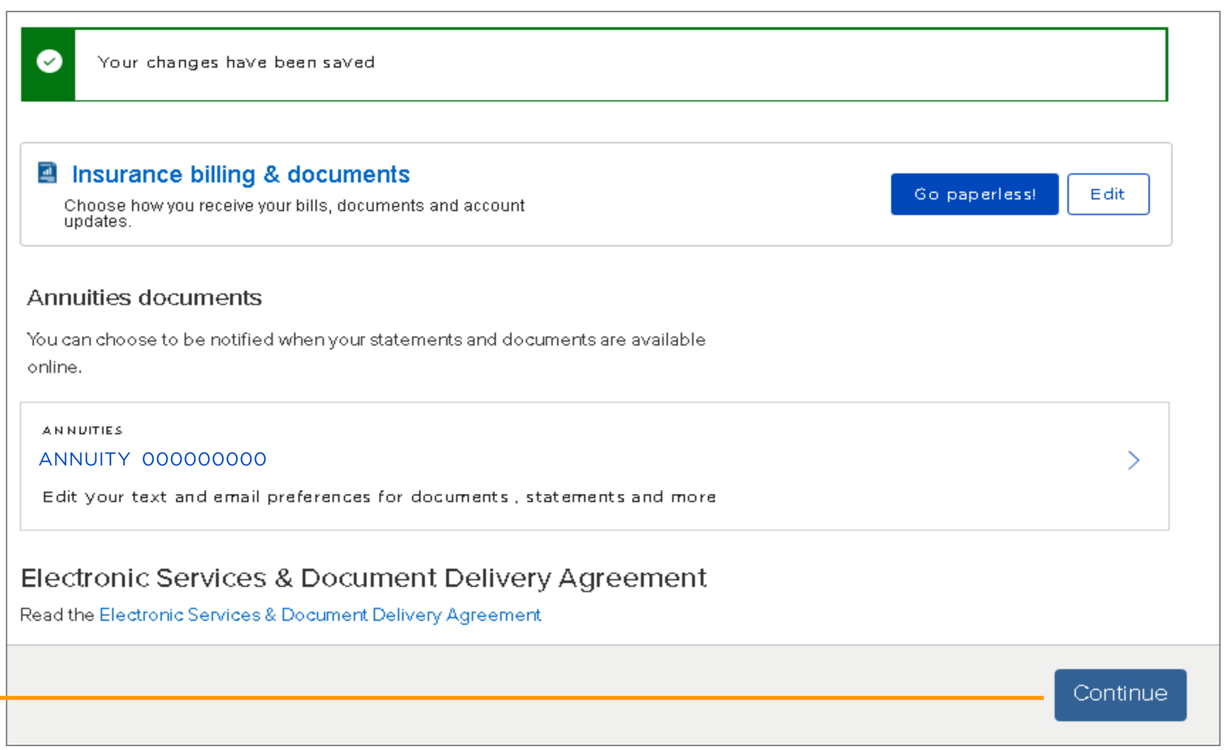
12 **Click** on your annuity policy and choose from text or email delivery to go paperless.



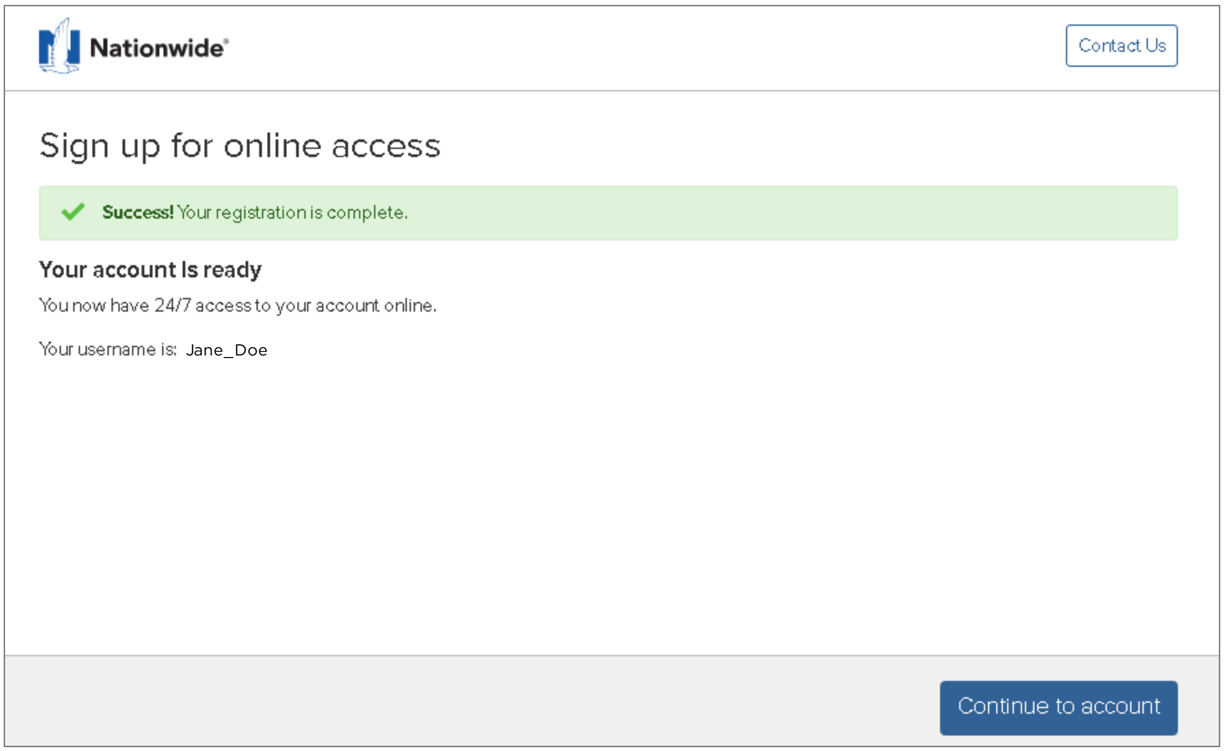


13 Once you've updated your preferences, click "Save."

14 **Click** "Continue" to complete your registration.



15 **Success!** Your registration is now complete and you can click "Continue to account" to access your online account.



Congratulations!

You now have online access to your contract.

Now that you have online access to your account, many more options are open to you.

You can use this site to:

- View contract details
- Access contract documents, including statements and tax forms
- Update your beneficiaries[1]

And much more!

Check it out today.

[1] This feature is not available with Income Promise Select.

Having problems navigating the site?

Call us at 1-800-848-6331.

Nationwide®
is on your side

• Not a deposit • Not FDIC or NCUSIF insured • Not guaranteed by the institution • Not insured by any federal government agency • May lose value

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