



Nationwide®
is on your side



Nationwide® Care Concierge

Your guide to solving complex issues

Nationwide Care Concierge gives you access to Health Advocate, which provides guidance on many of the complex questions and issues that can come up in retirement, including:

Finding the right medical care

Locate leading health care providers, arrange treatments and tests, and expedite appointments



Providing licensed professional counselors

Receive confidential help on a wide range of issues, with services available in person, by phone and via secure video



Resolving medical insurance claims

Untangle medical bills and help resolve medical claims, billing issues and claim denials



Locating elder care services

Address elder care issues such as finding assisted living and adult day care providers for you and your eligible family members

Clarifying Medicare

Get assistance transitioning from traditional insurance to Medicare and clarifying complex Medicare plans



Offering a personal concierge service

Get help with travel and event bookings



Explaining complex medical conditions

Obtain information about your diagnosis and test results, and research and locate the latest treatments



Offering access to an attorney network

Get assistance answering minor legal questions and finding resources in your area for legal services

Help is only a call or click away with Nationwide® Care Concierge



Visit us online to learn more about the services offered for you and your spouse, dependent children, parents and parents-in-law and beneficiaries. Then keep this magnet somewhere safe, and contact Health Advocate the next time you have an issue or question.



1-866-799-2688



HealthAdvocate.com/members
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