



Nationwide[®] Care Concierge

Your guide to solving complex issues

Nationwide[®] Care Concierge is available at no additional cost and has unlimited service offering professional guidance through Health Advocate on complex questions and issues that can come up in retirement. It's available with select Nationwide annuities for you and your spouse, dependent children, parents, parents-in-law and beneficiaries. You can seek support on various issues, including:



Finding the right medical care

Locate leading health care providers, arrange treatments and tests, and expedite appointments.



Accessing licensed professional counselors

Receive confidential help on a wide range of issues, with services available in person, by phone and via secure video.



Resolving medical insurance claims

Untangle medical bills and help resolve medical claims, billing issues and claim denials.



Utilizing the personal concierge service

Get help with travel and event bookings.



Clarifying Medicare

Get assistance transitioning from traditional insurance to Medicare and clarifying complex Medicare plans.



Locating eldercare services

Address eldercare issues, such as finding assisted living and adult day care providers, for yourself and your eligible family members.



Explaining complex medical conditions

Obtain information about your diagnosis and test results, and research and locate the latest treatments.



Accessing an attorney network

Get assistance answering minor legal questions and finding resources for legal services in your area.

Administered by **HealthAdvocate[™]**

Help is only a call or click away with Nationwide® Care Concierge.

Visit us online to learn more about the services offered for you and your spouse, dependent children, parents, parents-in-law and beneficiaries. Contact Health Advocate the next time you have an issue or a question.



1-866-799-2688



HealthAdvocate.com/members
(Org. name: Nationwide Care Concierge)



Nationwide®
is on your side

West's Health Advocate Solutions is not an insurance company or direct health care provider and is not affiliated with any insurance company or third-party provider.

Nationwide Care Concierge is available at no additional cost. It may not be available in all states/territories or with all products.

Nationwide Care Concierge is administered by Health Advocate. Neither Nationwide nor Jefferson National Life Insurance Company are affiliated with Health Advocate.

Nationwide Care Concierge is subject to availability and may be modified, suspended or terminated at any time.

Access to the services available through Nationwide Care Concierge will terminate if the owner terminates or surrenders their annuity contract.

Jefferson National Life Insurance Company is an affiliate of Nationwide Life Insurance Company.

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